



This document certifies that

**William Hiltz, M.B.A.**

has successfully completed the course

**A Complex Reality: Electronic Health Record Risks and Quality Improvement Opportunities**

Thank you for your participation in this course.

A handwritten signature in black ink, appearing to read "Charles Hiltz".

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AVP/Education Leader

April 5, 2023

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Date of Completion



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has successfully completed the course

**Risk Focus: Documentation in Dentistry**

Thank you for your participation in this course.

A handwritten signature in black ink, appearing to read "Christopher Hiltz".

AVP/Education Leader

March 30, 2023

Date of Completion



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has successfully completed the course

**Risk Focus: Disclosure and Apology in Dentistry**

Thank you for your participation in this course.

A handwritten signature in black ink, appearing to read "Charles Hiltz".

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AVP/Education Leader

July 11, 2023

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Date of Completion

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This document certifies that

**William Hiltz, M.B.A.**

has successfully completed the course

**Understanding Audit Logs and Trails: Risk Strategies for Monitoring Metadata**

Thank you for your participation in this course.

A handwritten signature in black ink, appearing to read "Charles Hiltz".

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AVP/Education Leader

January 7, 2024

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Date of Completion

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